PIVOT PR



Five Guys Introduces Patty Melt First New Menu Item in 10 Years



Customer demand and social media buzz prompted Five Guys to launch its first new menu item in ten years, a Patty Melt. Life's Food, a Five Guvs franchisee with locations throughout the Carolinas tapped PIVOT PR to drive awareness and traffic to its select locations where the Patty Melt was being test-marketed.



Media Relations

The team at PIVOT conducted media outreach and successfully launched the new menu item in Hickory, North Carolina. We invited a journalist at the top daily newspaper, Hickory Daily Record, to visit the restaurant and gather customer feedback. His article was published on the front page of the print edition. It was also shared online, recirculated in a weekend edition of recent content and posted on social media. The News Herald in Morganton, a nearby city, published the article too.







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